U.S. Cellular | asurion

Device Protection+

Peace of mind is priceless.

Now it's affordable too.



WE'VE GOT YOU COVERED

No matter what happens, Device Protection+ is here to help

- Accidents happen. No worries. You're covered in the event of drops, spills and cracked screens, too.
- Unlucky night? No sweat. You're covered in the event of loss or theft.
- Some issues come out of nowhere. No biggie. You're also protected from device malfunctions, after the manufacturers warranty expires.

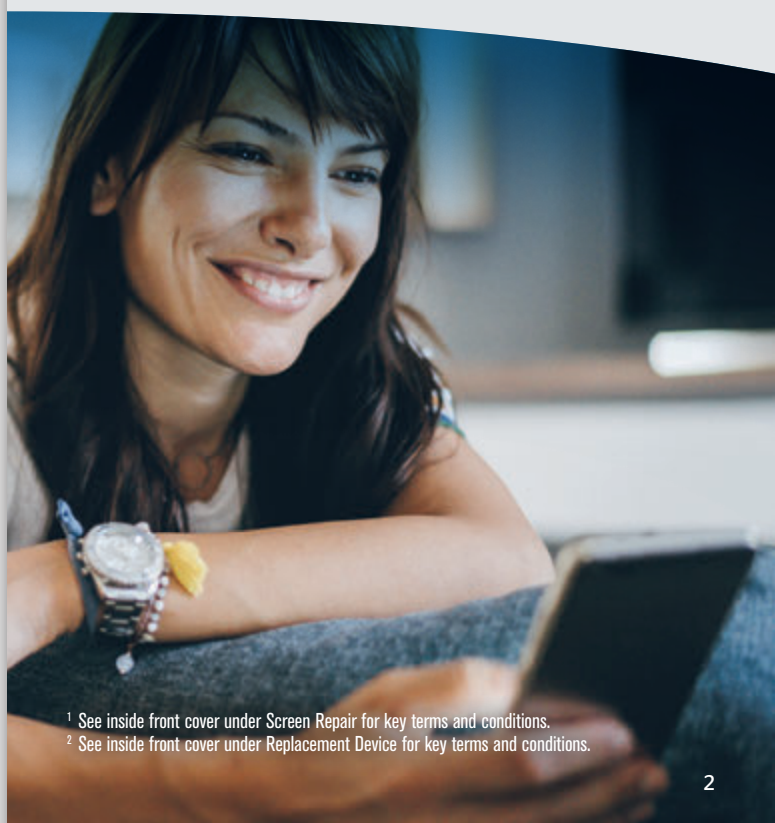


$29 cracked screen repair for eligible smartphones[1]

- Options to choose a repair location, have a technician come to you, or repair by mail.
- Save hundreds on the retail cost of a new replacement device.
- Avoid the hassle of transferring content.

Stay connected with next-day replacement

- Get a replacement as soon as the next business day, or Saturday.[2]



[1] See inside front cover under Screen Repair for key terms and conditions.
[2] See inside front cover under Replacement Device for key terms and conditions.

Key Terms & Conditions

Device Protection+ Advanced	**Monthly Charge:** $12.99/month per mobile number enrolled. Includes Insurance and Service Contract.
Device Protection+ Standard	**Monthly Charge:** $9.99/month per mobile number enrolled. Includes Insurance and Service Contract.
Device Protection+ Basic	**Monthly Charge:** $6.99/month per mobile number enrolled. Includes Insurance and Service Contract.
Device Protection+ with AppleCare Services	**(Plan Coming Soon) Monthly Charge:** $15.99/month per mobile number enrolled. Includes Insurance, Service Contract, and AppleCare Services.
Billing	Monthly charges are billed to your monthly wireless bill. Applicable deductibles or service fees are paid by credit card at time claim is approved. All applicable taxes and surcharges extra. Offers may be modified or discounted at any time.
Covered Incidents	**Insurance:** Loss, theft, and physical damage (excluding ADH). **Service Contract:** Accidental Damage from Handling (ADH) from day 1, and mechanical and electrical breakdowns due to defects in materials or workmanship as a result of normal wear and tear (malfunction) after the manufacturer's warranty expires. For coverage to apply to a connected device, you must own or lease the device and have used the device (logged use of voice or data) on your wireless number after enrollment. Coverage applies to the most recently used device on your wireless number.
Replacement Device	Claims fulfilled with a replacement device and approved by 11 p.m. CT Mon-Fri (8:30 p.m. Sat) will be shipped and, in most cases, delivered the next day. Replacement devices may be new or refurbished of the same or a like kind and quality model. Phone color, brand, model and features may be different. Compatibility of accessories is not guaranteed.
Covered Device	**Phone:** Includes the device and, if part of the loss, standard battery (if removable), standard battery charger, and SIM card. **Tablet:** Includes tablet and if part of the loss, standard battery and SIM card.
Service Contract: Screen Repair for Eligible Connected Devices	As soon as same-day screen repair, for certain programs, may be available for eligible devices in select areas. Same-day repair option depends on claim approval time, parts availability, and technician availability. Repairs are performed by an Asurion-certified technician and come with a 12-month warranty once the repair is completed. Repairs may use new or refurbished parts, and may contain original or non-original manufacturer parts, and may void the manufacturer warranty. For a partial list of eligible devices, see the list of screen repair eligible devices on page (5) of this brochure. For full device and location eligibility, go to **phoneclaim.com/uscellular**. All subject to change at any time.
Claims Limits	**Insurance:** Three (3) claims per consecutive 12-month period. $2,000 value maximum per claim. **Service Contract:** Two (2) ADH claims per consecutive 12-month period and unlimited malfunction claims. $2,000 value maximum per claim.
Service Contract: Asurion Administration	For devices eligible for ACS Administration, the third or subsequent ADH claim and after 24 months all malfunction claims will be covered under Asurion Administration. For all other devices enrolled in Device Protection+, all claims are under Asurion Administration.
Service Contract: AppleCare® Services (ACS) Administration	Within the first 24 months, ACS Administration will cover the first two ADH claims and all malfunction claims for customers who purchase a new eligible iPhone and enroll in Device Protection+ with ACS coverage within 60 days from initial device activation.
Deductibles & Service Fees	A nonrefundable deductible or service fee will be charged for each approved insurance and service contract claim. Amounts are based on device tiers for each plan. For eligible devices by tier, see the Partial List of Devices Covered by Tier on page (7) of this brochure. For a full list of devices by tier, go to **phoneclaim.com/uscellular** or call Asurion at **888-864-0428**.

Insurance Claim Deductibles

Device Tier	With AppleCare Services*	Advanced*	Standard	Basic
1	$99	$99	$100	$19
2	$149	$149	$150	N/A
3	$149	$149	$175	N/A
4	$199	$199	$199	N/A
5	$249	$249	$249	N/A

*All Insurance Replacements for damage claims under **Advanced and Program with ACS** are: iPad $49 / all others $99.

Service Contract Claim Service Fees

Basic Program					
Screen Repair	N/A				
Replacement	$19				
Standard Program					
	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
Screen Repair	N/A				
Replacement	$100	$150	$175	$199	$249
Advanced Program					
Screen Repair	$29				
Replacement	iPad $49, all others $99				
Program with AppleCare Services					
Screen Repair	iPhone $29				
Replacement	ADH: iPad $49, iPhone $99				
Malfunction	$0				

Cancellation Policy	You may cancel your optional coverage at any time and receive a refund of your unearned monthly premium/charges.
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply; please see your Program terms and conditions).

Device Protection+ Advanced, Device Protection+ with AppleCare Services, Device Protection+ Standard, and Device Protection+ Basic programs are a combination of insurance and service contract. The insurance is underwritten by Allianz Global Risks US Insurance Company; Asurion Insurance Services; Asurion Insurance Services, Inc. (in California, Agent License #0B35141; in Iowa, Agent License #1001000131) is the Agent and provides the claims servicing under this program. The service contract is provided by Asurion Technology Services, Inc., or one of its affiliates.

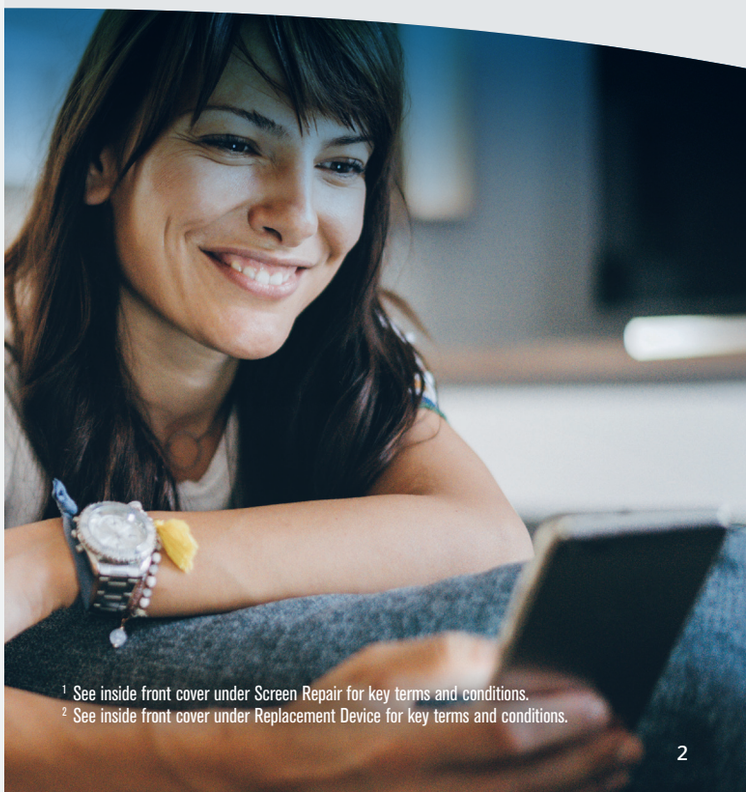
RED

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Stay connected with next-day replacement

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[1] See inside front cover under Screen Repair for key terms and conditions.
[2] See inside front cover under Replacement Device for key terms and conditions.

Device Protection+
PLANS

Pick the plan that fits your life.

Benefits	BEST VALUE Advanced	Standard	Basic
	$12.99/mo.	$9.99/mo.	$6.99/mo.
Eligible devices	Smartphones Tablets	Smartphones Tablets	Feature Phones
Deductibles/ Service Fees[1]	$29 - $249	$100 - $249	$19
$29 Screen repair[2]	✓	⊘	⊘

All plans include these benefits[3]:

- ✓ Loss, theft, and damage (insurance; excludes ADH coverage)
- ✓ ADH: Drops, spills, cracked screens (service contract)
- ✓ Mechanical and electrical malfunctions (service contract)
- ✓ As soon as next-day replacement

Device Protection+ with AppleCare Services

PLAN COMING SOON

$15.99/mo.

Eligible Apple devices get the protection of the Advanced Program, PLUS AppleCare Services[4] providing screen repair and tech support through Apple for the first 24 months. After the 24-month period you move to the $12.99 Advanced plan without AppleCare Services.

AppleCare Services

[1] See inside front cover under Deductibles & Service Fees for key terms and conditions.
[2] See inside front cover under Screen Repair for key terms and conditions.
[3] See inside front cover for Key Terms and Conditions.
[4] AppleCare Services Administration is a separate program from AppleCare+. If your device is already enrolled in AppleCare+, it is ineligible for AppleCare Services Administration.

HOW DOES IT WORK?
IT'S SIMPLE.

How to enroll

Dial 611 from your U.S. Cellular® phone or visit a store location. You must enroll within 30 days from new device activation or upgrade.

Need to file a claim?

Lost, stolen, damaged or not working?
No problem. You have options to file a claim:

phoneclaim.com/uscellular

Available 24/7

888-864-0428

Hours of operation:
Mon – Fri: 6 AM – 11 PM CT
Sat: 8 AM – 11 PM CT
Sun: 9 AM – 7 PM CT

(NOTE: Holiday's may effect hours of operation)

Information to have handy:

- Your U.S. Cellular phone number
- Credit card for deductible or service fee
- Device manufacturer, make, model
- Date and cause of loss/damage

You must file the claim within 90 days of the incident.

AppleCare Services

Device Protection+ with AppleCare Services (coming soon)

For Screen Repair, mechanical, electrical, or ADH failures and 24/7 priority access to Apple experts, contact Apple through one of the following:

- Visit **GetSupport.Apple.com**
- Call 800-275-2273
- Go to **locate.apple.com** to find an Apple Store or Apple Authorized Service Provider near you

FLEXIBLE, FAST AND EASY

SCREEN REPAIR.

Screen Repair through Asurion

- As soon as same-day screen repair, for certain programs, for eligible smartphones, in select locations and subject to parts availability, with a $29 service fee
- Choose a repair location, have a technician come to you, or repair by mail
- Your repaired device comes with a 12-month warranty

Phones Eligible for Screen Repair

To find current phone eligibility, including if newly released models have been added, go to **phoneclaim.com/uscellular**.

Eligible devices and available markets are subject to change at any time.

Partial List of Eligible Devices

Apple iPhone 6 / 6 Plus
Apple iPhone 6S / 6S Plus
Apple iPhone 7 / 7 Plus
Apple iPhone 8 / 8 Plus
Apple iPhone SE
Apple iPhone X / XR / XS
Apple iPhone 11/11 Pro/11 Pro Max
Google Pixel 3 / 3 XL
Google Pixel 3A / 3A XL
Samsung Galaxy S5/S6/S7/S8/S9/S10
Samsung Galaxy S7 Edge
Samsung Galaxy S8+/S9+/S10+
Samsung Galaxy Note 5/8/9/10



RAPID, RELIABLE

REPLACEMENT.

Replacement Device

- A replacement device will be shipped and, in most cases, delivered the next business day
- The replacement device will be the same make/model you claim if available. If unavailable, a comparable make/model will be substituted
- Claims may be fulfilled with new or refurbished equipment



Deductibles and Service Fees[1]

A nonrefundable deductible or service fee will be charged at the time of approved claim, payable by credit card. Amounts may vary by tier as determined by device model.

Tier	Partial List of Devices
Basic Program Tier 1	D-Link Dual Band 4G LTE Router, G Envoy III, LG G Pad: 7.0 LTE/8.0, LG G5/K8/K8 Plus/X Power, LG Wine: 3/4/LTE, Motorola: E Plus/E4/E5 Play/G/G Play/G6 Play/G7 Play, Samsung Galaxy: J3/Prime (8GB), Samsung Galaxy: Tab A (32GB)/Tab E, ZTE ZPAD/ZPAD 8
All Other Programs Tier 1	Apple iPhone: 6 (16GB)/6 Plus (16GB)/SE (16GB, 32GB), Google Pixel 3a, Kyocera DuraForce/DuraPro, LG G Pad X II/Stylo 4/X Venture, Samsung Galaxy: J7/S4, ZTE Blade MAX 3
Tier 2	Apple iPad: Mini 5th Gen (64B)/7th Gen (32GB, 128GB)/9.7 (32GB, 128GB), Apple iPhone: 6 (64GB)/6Plus (64GB)/6S (16GB, 32GB, 64GB)/6S Plus (16 GB)/7 (32GB)/SE (64GB, 128GB), Google Pixel 3a XL, LG G5/G6, Motorola Z3 Play, Samsung Galaxy: S5/S6 (32 GB, 64 GB)/S6 Edge (32 GB)/S7, Samsung Galaxy Note 5 (32 GB), Samsung Galaxy Tab S/S2
Tier 3	Apple iPad: Air 10.5 (64GB, 256GB)/Pro 10.5 (64GB)/Mini 5th Gen (256GB), Apple iPhone: 6S (128GB)/6S Plus (32GB, 64GB, 128GB)/7 (32GB, 128GB)/7 Plus (32GB)/8 (64GB)/8 Plus (64GB)/XR (64GB, 128GB)/11 (64GB, 12 GB), Google Pixel 3 (64GB), LG G7/V20, Motorola Z Force, Samsung Galaxy: Note 5 (64GB)/S10 e (128 GB)/ S7 Edge/S8 (64 GB)/S9, Samsung Galaxy Tab: S3/S4
Tier 4	Apple iPad Pro 10.5 (256GB), Apple iPad Pro 11/12.9 (64GB), Apple iPhone 7/8/8 Plus/XR/11 (256GB), Apple iPhone 7 Plus (128GB), Google Pixel 3 (128GB), Google Pixel 3XL (64GB), LG G8, LG V30 (64GB), LG V40, Samsung Galaxy S10 (128GB)/s10e (256GB), Samsung Galaxy S8 Plus (64GB)/S9 Plus
Tier 5	Apple iPad Pro: 10.5 (512 GB)/11 (256 GB, 512 GB, 1 TB)/12.9 (256 GB, 512 GB)/12.9 3rd Gen (64 GB, 256, GB, 512, GB, 1 TB), Apple iPhone: 7 Plus (256 GB)/X (64 GB, 256 GB)/XS (64 GB, 256 GB, 512 GB)/XS Max (64 GB, 256 GB, 512 GB)/11 Pro (64 GB, 256 GB, 512 GB)/11 Pro Max (64 GB, 256 GB, 512 GB), Google Pixel 3 XL (126 GB), Samsung Galaxy: S10 (512 GB)/S10 Plus (128 GB, 512 GB, 1 TB), Samsung Galaxy Note: 8/9 (128 GB, 512 GB)/10 (256 GB)/10 Plus (256 GB, 512 GB)

This list may be changed from time to time. For a complete list of current devices and deductibles/service fees go to: **phoneclaim.com/uscellular**

Cancellation Policy

Your participation in the Insurance and Service Contract programs are optional. You may cancel at any time and receive a prorated refund of your monthly fee.

[1] See inside front cover under Deductibles & Service Fee for key terms and conditions.

Important Disclosures

Coverage Certificate and Service Contract

The Coverage Certificate and Service Contract are the entire agreement between you and the insurer or obligor company, as applicable, and contain the complete terms and conditions of the coverage. Asurion will send you complete terms and conditions after your enrollment; however, if you would like to review the complete terms and conditions before you enroll, you may ask your sales rep, visit **phoneclaim.com/uscellular**, or call 888-864-0428.

Coverage is Optional

Insurance and Service Contract coverage is optional, and you are not required to purchase in order to buy U.S. Cellular® services or devices. Insurance program enrollment and replacement authorization shall be at the sole discretion of Allianz Global Risks US Insurance Company; Asurion Insurance Services, Inc., the plan Agent; or any other authorized representative of Allianz Global Risks US Insurance Company, in accordance with the terms of the Coverage Certificate and applicable law. Service Contract program enrollment and replacement authorization shall be provided by Asurion Technology Services, Inc., in accordance with the terms and conditions of the Service Contract.

Customer Satisfaction

Asurion Insurance Services, Inc., and Allianz Global Risks US Insurance Company strive to satisfy every customer and ask that you allow us the opportunity to resolve any question, concern or complaint you may have by calling us at 888-864-0428. The consumer hotline for the California Department of Insurance is 800-927-HELP (4357), the State of Indiana Department of Insurance is 800-622-4461, and the Maryland Insurance Administration is 800-492-6116.

Communications

If you have provided, or in the future will provide, your email or other electronic address to U.S. Cellular, we may communicate program information and legal notices to you through electronic means. If an email is not provided, the information will be mailed to you.

Important Disclosures
(continued)

Dispute Resolution/Binding Arbitration

The Coverage Certificate and Service Contract contain a binding and individual Arbitration Agreement, which will be sent to you as part of the Coverage Certificate and Service Contract. You can also obtain a complete copy of the Arbitration Agreement by visiting phoneclaim.com/uscellular. You should read the Arbitration Agreement carefully and completely, since it affects your rights. The Arbitration Agreement requires you to: (1) RESOLVE ANY DISPUTES THROUGH BINDING AND INDIVIDUAL ARBITRATIONS OR SMALL CLAIMS COURT ACTIONS INSTEAD OF THROUGH COURTS OF GENERAL JURISDICTION; AND (2) WAIVE YOUR RIGHTS TO A JURY TRIAL AND TO PARTICIPATE IN CLASS ACTIONS OR ARBITRATIONS. Arbitration is more informal than a lawsuit in court, and it uses a neutral arbitrator instead of a judge or jury. The Arbitration Agreement allows arbitration proceedings to take place in the county of your billing address and requires that those proceedings be administered by the American Arbitration Association ("AAA") in accordance with their Commercial Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes. You can learn more about the AAA and those rules by visiting www.adr.org. The Arbitration Agreement does not prevent you from informing federal, state or local agencies of any dispute, since they may be able to seek relief on your behalf. If you do not want to submit disputes to binding and individual arbitration or you do not agree to any other provision of the Arbitration Agreement, you should contact U.S. Cellular® and cancel your Device Protection+ coverage. You will receive a prorated refund of any amounts paid for that coverage.

Non-Return Fee

If your device is damaged or if your lost device is later found, you can avoid non-return fees of up to $1,500 (the fee is based on the cost of the claim to the insurance company) by simply returning the device as directed by us in the return envelope that we provide to you.

Fraud

Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of insurance fraud. In Florida, such conduct is a felony of the third degree. In Oregon, this note does not apply.

Duplication of Coverage

The Coverage Certificate may provide a duplication of coverage already provided by a consumer's personal auto insurance policy, homeowner's insurance policy, renter's insurance policy, personal liability insurance policy or other source of coverage. This insurance is primary over any other insurance you may have.

Associate Qualifications

Unless otherwise licensed, U.S. Cellular® associates are not qualified or authorized to evaluate the adequacy of your existing insurance coverage. Questions regarding this plan should be directed to Allianz Global Risks US Insurance Company licensed agent, Asurion Insurance Services, Inc.

Insurance Limitations and Exclusions

The insurance coverage contains these limitations and exclusions. Loss caused by indirect or consequential loss, intentional acts, obsolescence, cosmetic damage, faulty repair, unauthorized repair or replacement, discharge, dispersal or seepage, abuse, failure to follow the manufacturer's instructions, manufacturer recall, mechanical or electrical failure, damage to batteries (unless otherwise covered as part of an Included Accessory when part of a Loss to other Covered Property), malware, nuclear reaction, war, seizure, nonstandard software, and failure to reasonably protect the device from further loss. Complete exclusions and limitations can be found in the full terms and conditions.

Agreement to Terms and Conditions

You agree to Terms and Conditions, including the Coverage Certificate/Policy and the Service Contract, when you enroll. Your sales representative can print them at your request, or you can review them at phoneclaim.com/uscellular by selecting Terms and Conditions at the bottom of the page.

LOVED AND TRUSTED

BY MILLIONS.



Device Purchase Date

Full Retail Price of Device

You only have 30 days to enroll from date of new device activation or upgrade

asurion

4.8 AVG

13 million reviews & growing

A+ Rating
BBB Accredited

BBB

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